

## Faulty Item claim form

Please complete the form below and return to the after sales team:

North: Email: [wakefieldadmin@primaflowfp.co.uk](mailto:wakefieldadmin@primaflowfp.co.uk) Tel: 01924 851953

South: Email: [southaftersales@primaflowfp.co.uk](mailto:southaftersales@primaflowfp.co.uk) Tel: 01213224844

Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Telephone Number: \_\_\_\_\_

Email Address / Fax Number: \_\_\_\_\_

Delivery Note Number \_\_\_\_\_ Date Delivered \_\_\_\_\_

Product Code: \_\_\_\_\_ Description \_\_\_\_\_

Details of fault :

Has the item been fitted? YES / NO

Have you contacted the manufacturer YES / NO

If YES please give manufacturer's authorisation details \_\_\_\_\_

Is the item suitable for collection YES / NO

Is the item available from your premises? YES / NO

If NO where is the product \_\_\_\_\_

Declaration: I have read and understood the above notes and agree to Primaflow terms and conditions

Print Name: \_\_\_\_\_ Sign: \_\_\_\_\_

Date of request: \_\_\_\_\_